

Data Retention Policy

17122659 Canada Inc. Operating as Modern Web Solutions

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1. Introduction

We respect your privacy and handle all data responsibly. This policy explains how long we keep different types of information and when it is deleted.

2. Client Account Information

- Contact details, billing information, and contracts are retained for as long as you remain a client.
- Once services end, this information is securely archived for up to 7 years to meet legal and tax requirements.

3. Website Data and Hosting

- Files and databases hosted on our servers remain active for the duration of the hosting agreement.
- Upon cancellation of hosting, your data will be securely deleted within 30 days unless you request a copy beforehand.

4. Analytics and Communication

- General website analytics data is retained for up to 24 months for business insights.
- Email correspondence is retained for up to 2 years to ensure continuity of service and support history.

5. Your Rights

You may request deletion of your personal information at any time, subject to legal or contractual obligations. To make a request, contact us at (admin@modernwebsolutions.org).